

# QUALITY POLICY

IC Pipes commits to the highest quality of our products and services to our clients, and ensures compliance to ISO 9001:2015 to manage the quality delivery of our products. To achieve our goals of providing outstanding quality service to our clients in all aspects of the business, IC Pipes commits to;

- Meet or exceed the industry requirements of the Client contract including drawings, specifications & requisite Australian Standards.
- Controlling & implementing contract alterations as they occur.
- Supplying only those products and materials which have the quality to meet all customer and regulatory specifications
- Requiring the same standards from our sub-contractors, and
- Meeting Government and Company requirements for OHS&R, Environment and Industrial Relations.
- Meeting the requirements of the Australian Standards for all services that occur as a part of our daily business.
- Ensure that the driving motivator for our business is the continual improvement of our product and service delivery through setting of objectives and targets of management.

IC Pipes is committed to learning from our internal reflection on our management system and will ensure that any non-conformance to our internal standards is used to better our performance in the future.



Director  
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